

### Panel questions for CCBHC

1. What were and are the biggest challenges?
  - a. Change management – this is not LMHA business as usual
  - b. Continuous quality improvement activities
2. How long does it take – what did your timeline/process look like?
3. Did you have a team working on this? Describe what it looked like.
4. Operating procedures are a major part of certification. Describe the process, workflows, etc.
5. Care Coordination is the linchpin of CCBHC. Tell about what you did regarding care coordination. Describe how it is different than Care management typically done in LMHAs
6. Discuss service enhancements that were needed to achieve certification standards? For MHMR Tarrant these include:
  - a. Electronic health record to meet data capture requirements and ensure 9 clinic reported measures and 12 state reported measures are met
  - b. Including all evidence-based practices to fidelity ( give some examples of our challenges like SBIRT)
  - c. Care Coordination refinement
7. Substance use disorder services are integrated. What does this mean and how can it be accomplished?